How to Factory Reset a Chromebook
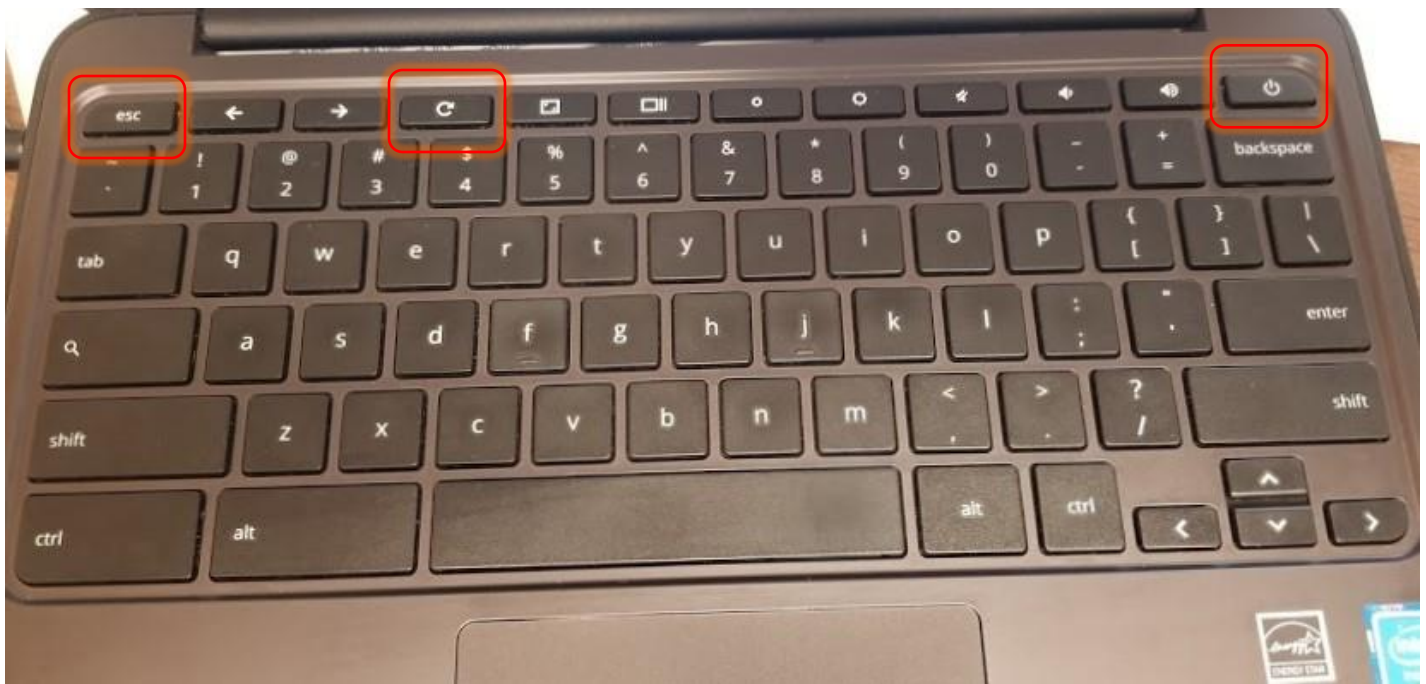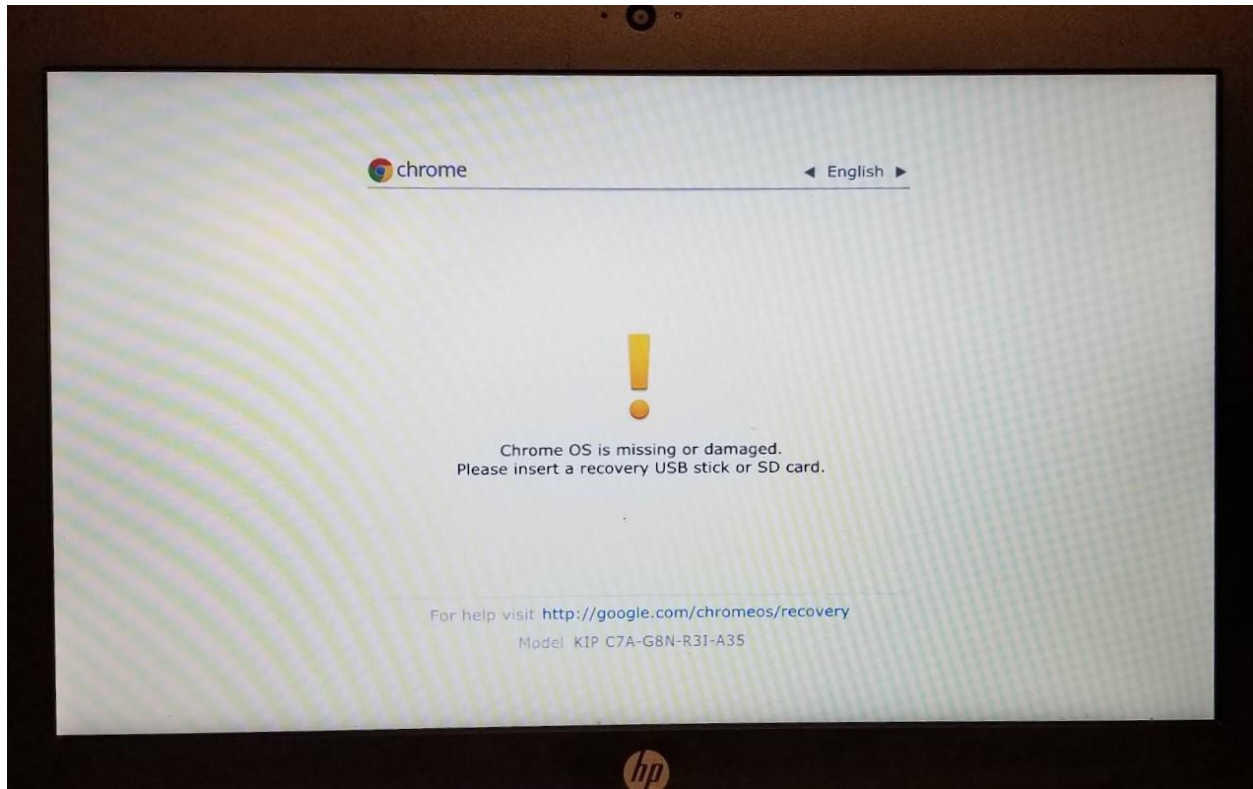
CVSD

How to Description:

This how to page will show you how to perform a factory reset on a CVSD district chromebook.

1. Locate the **Escape, Refresh, and Power button** (see picture below)
2. Press all three keys in order (**ESC+Refresh+Power**) and hold them down for a few seconds, you should see your device reboot
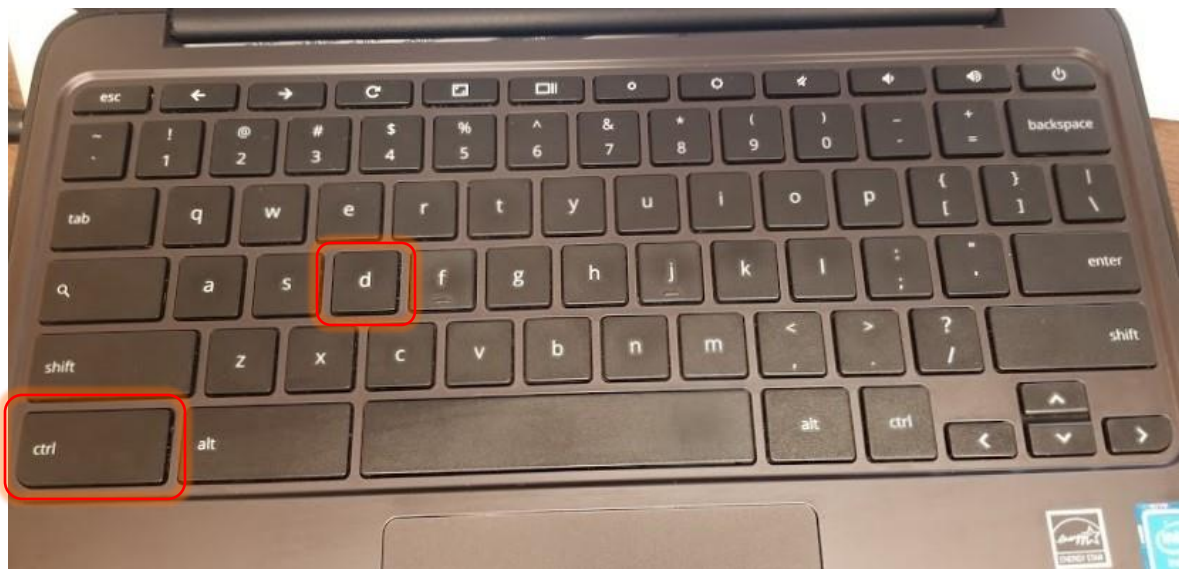
   Tech Tip: This is a key break sequence much like CTRL+ALT+DELETE on a computer
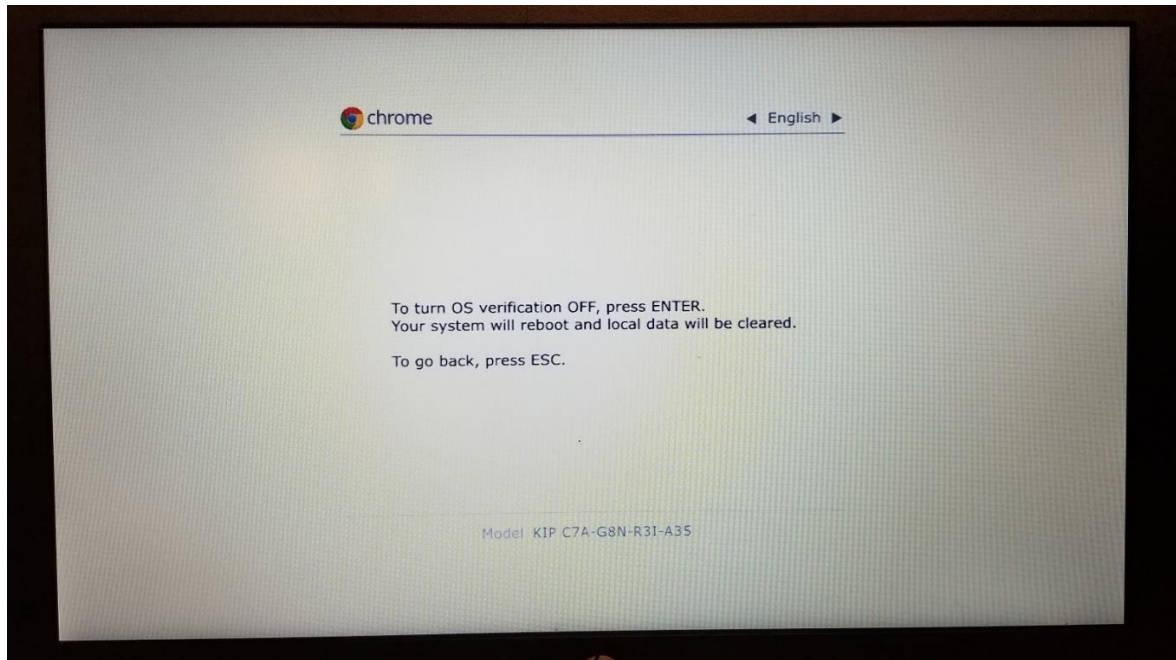
3. After the device reboots, you will be prompted with a screen that has a Yellow Exclamation mark (see picture below)
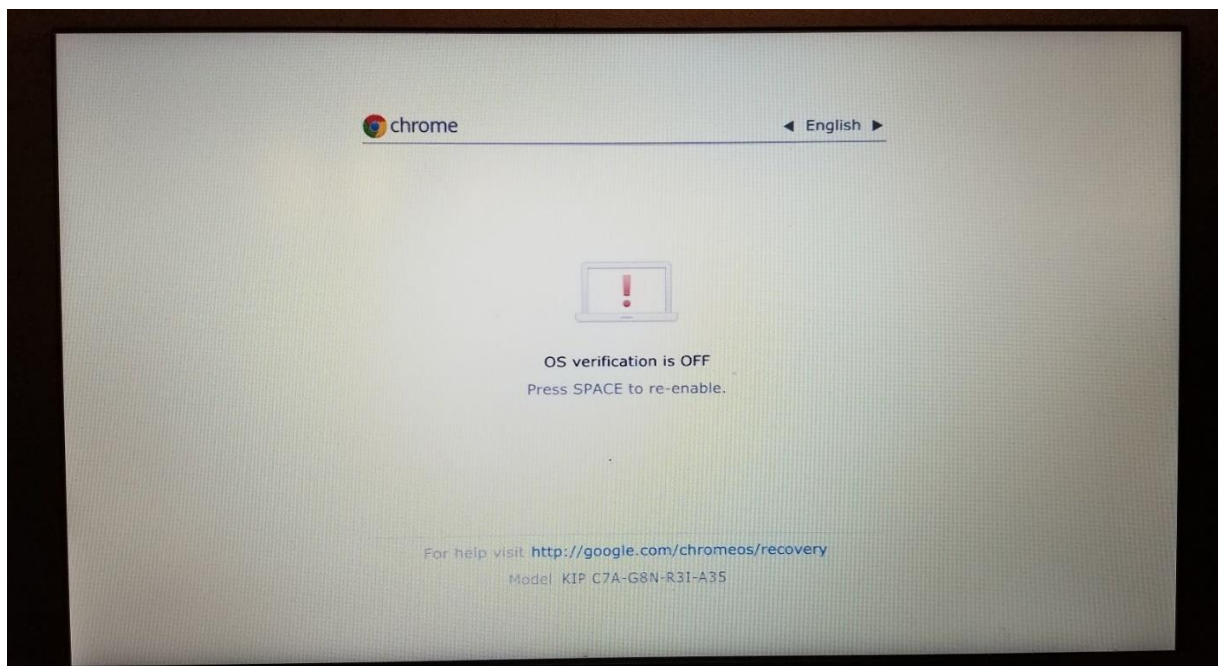

4. While on this screen, locate the **Ctrl** and **D** keys (see picture below)
5. Press both keys in order (**CTRL+D**) and hold them down for a few seconds, you should see the screen change

6. Your device will now be on a screen that says "To turn OS verification OFF, press ENTER" (See picture below)
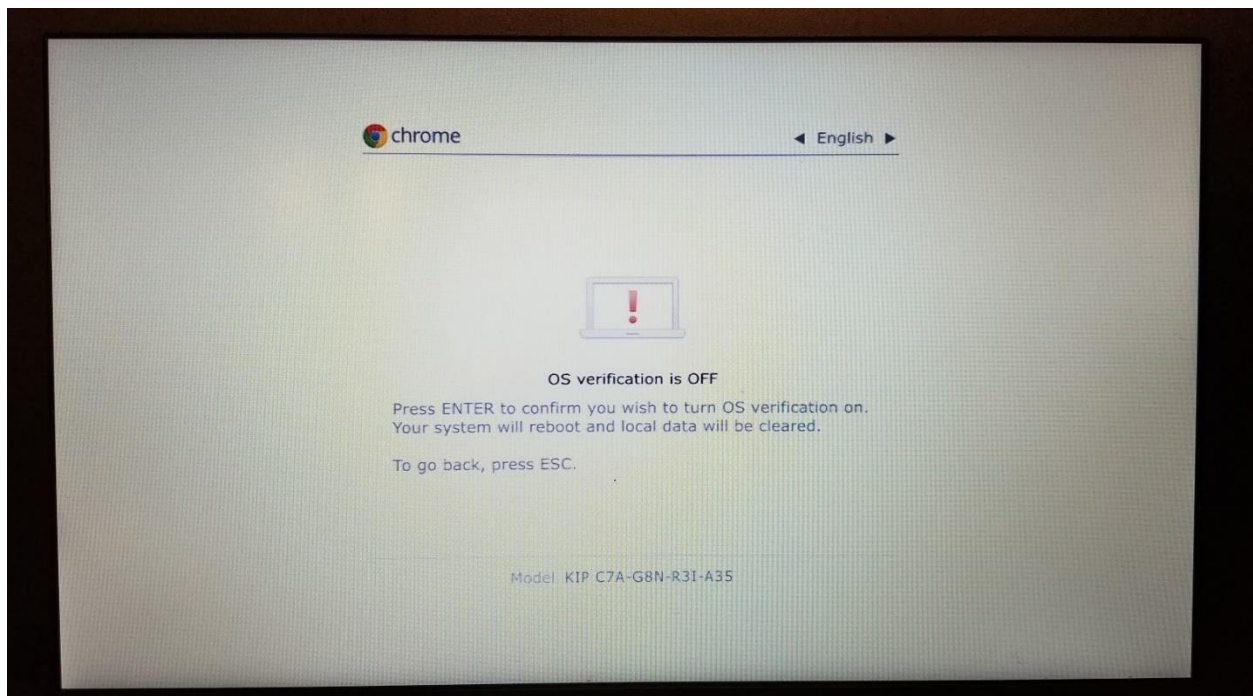7. While on this screen press the **ENTER** key, the device will then reboot

8. Your device will come up with a screen that says "OS verification is OFF" (see picture below)
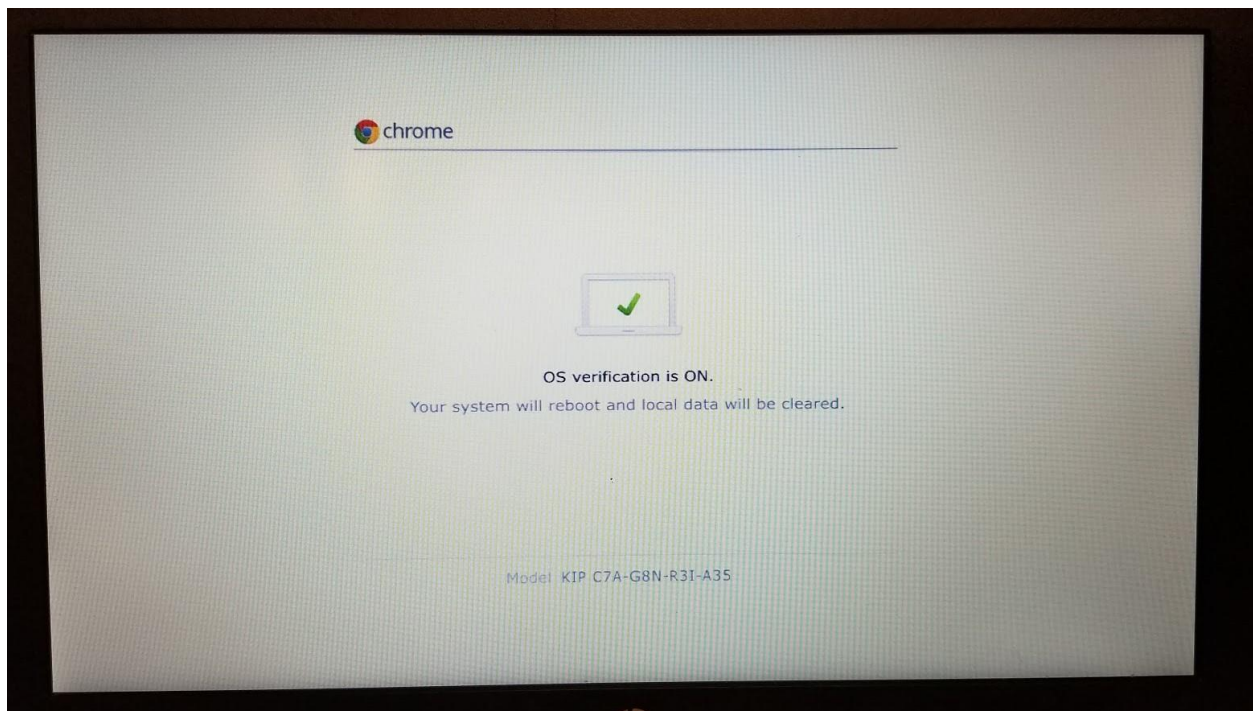9. While on this screen, press the **SPACE BAR** key

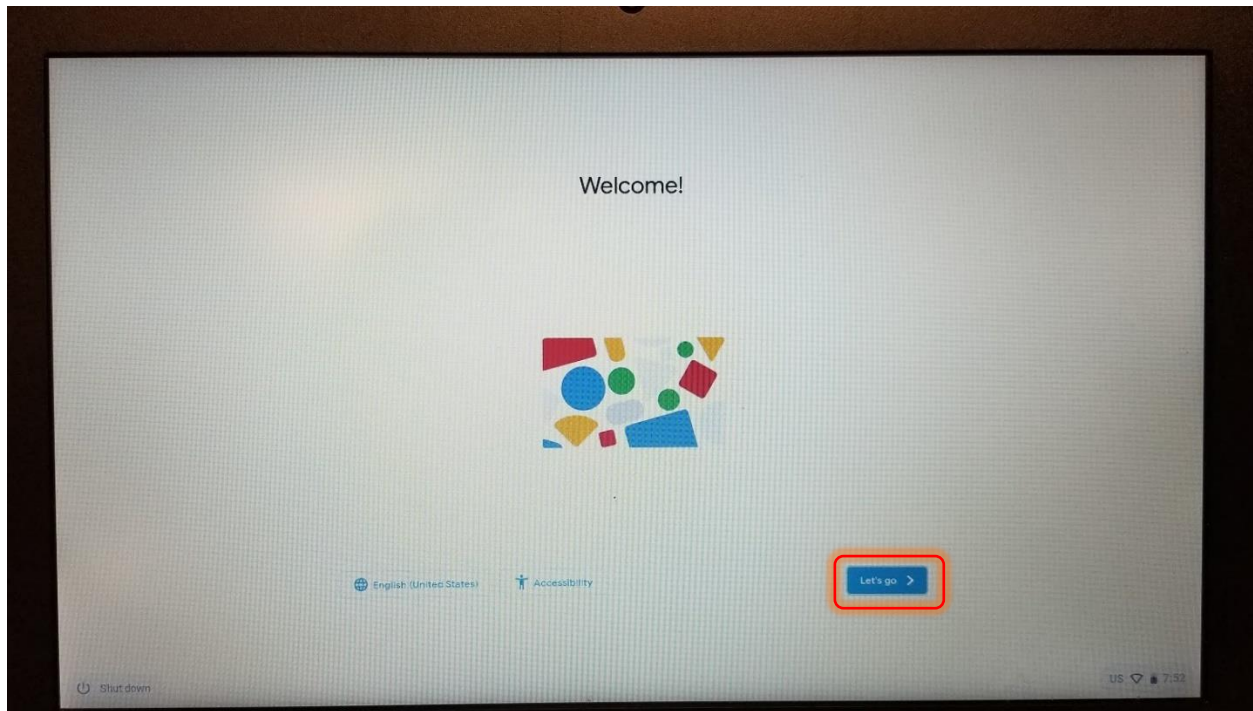10. On the next screen the device will say "Press ENTER to confirm you wish to turn OS verification on"
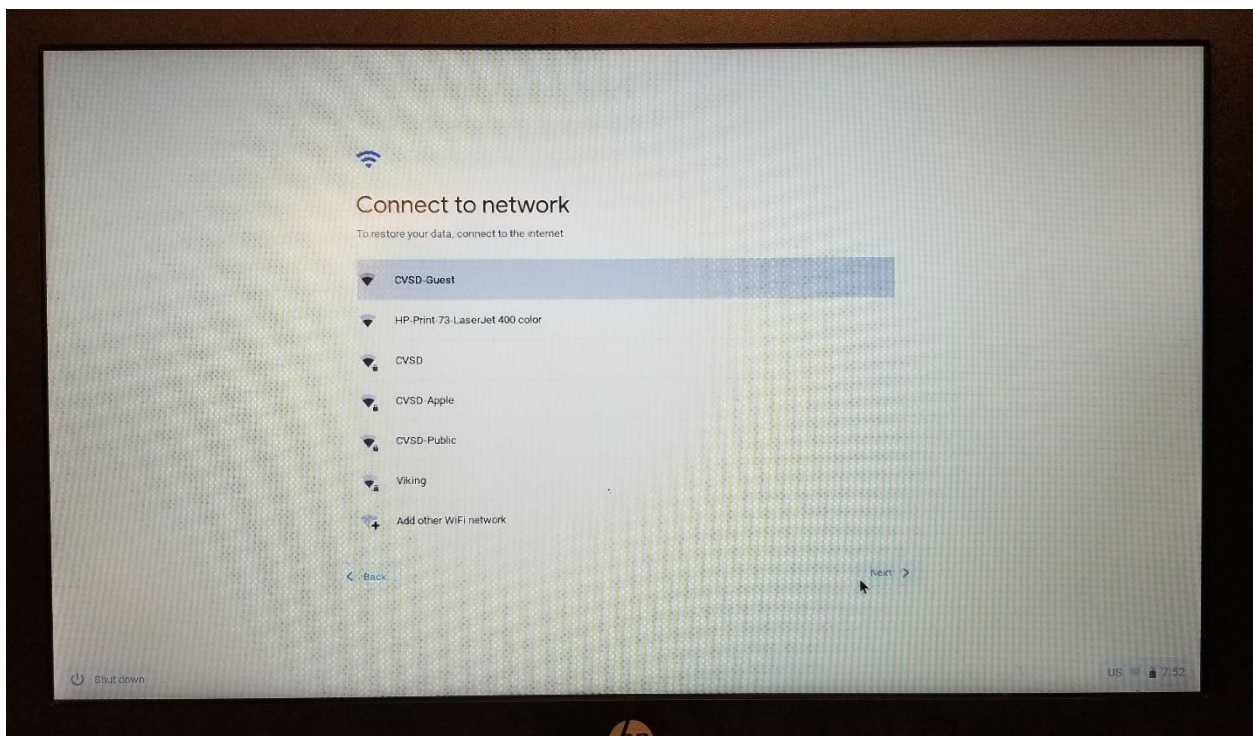11. Press the **ENTER** key

12. After you press the **ENTER** key you will see the screen below and then the device will reboot

13. After the device reboots you will be greeted with the **Welcome Screen**
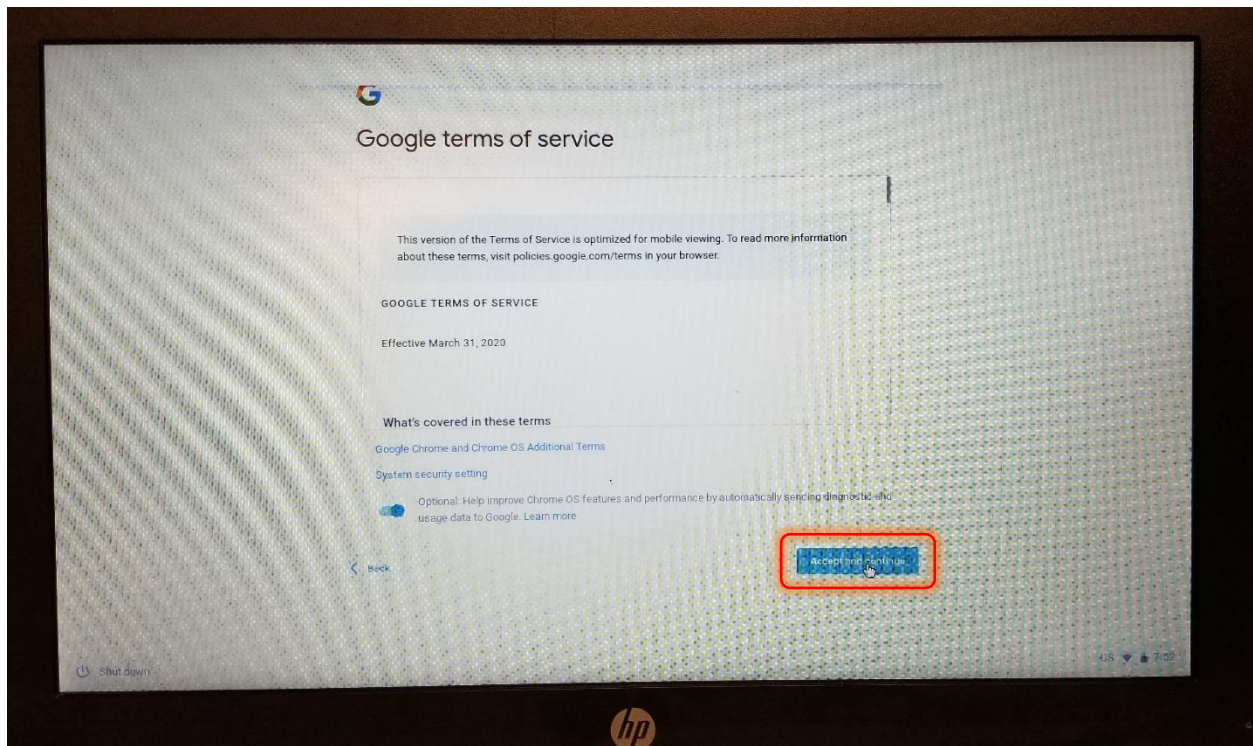14. Select the "**Let's Go**" button

15. You will be brought to the Connect to Network screen (see picture below)
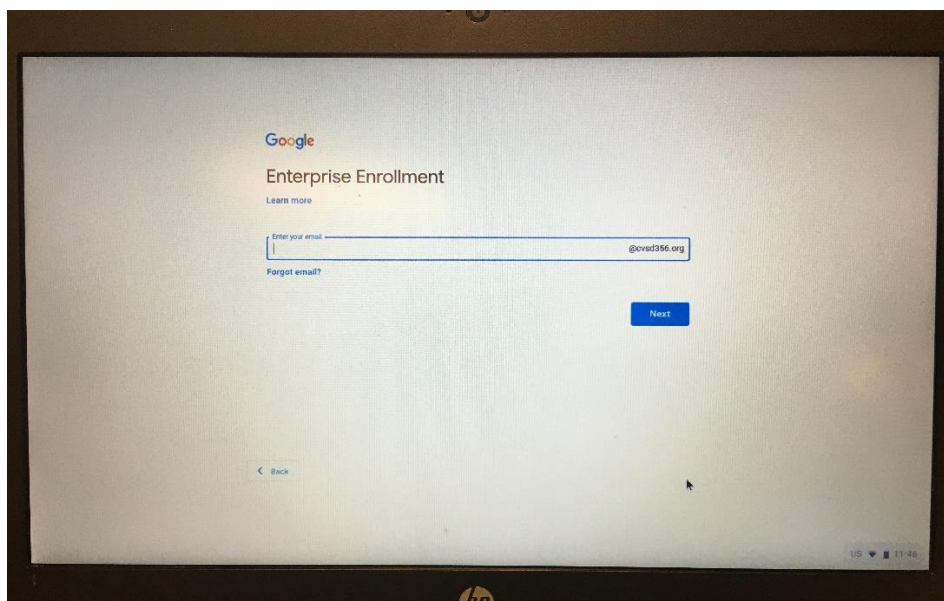16. Connect to CVSD-Guest or to your home wireless network

17. After you connect to a network you will be prompted with the Terms of Service page

18. Click **Accept and Continue**

19. The device will now attempt to update the OS and enroll itself back in the domain

20. If the device prompts you to enter a login to enroll the device, use your **@cvsd356.org** login to enroll the device

21. Once the device has enrolled, click the **Done** button. After that you are done and ready to login!